

## Production times

The production time is based on the item and/or your selection on the respective product page.

Once we have received your payment and artwork, we will start production. After the start of production, we will email you an order confirmation which states the latest possible date when your printed products will be forwarded to the shipping company. At this time, it is no longer possible to make any further changes to your order.

If ordering, payment and artwork upload are completed before 22:00 (CET) on working days, the respective day is counted in the overall delivery time. Orders received after 22:00 (CET) will be processed on the next working day.

For items specifically listed as having an exceptionally short production time, receipt by 8:00 a.m. (CET) is required.

Working days are from Monday through Friday, NO Saturdays, Sundays and German public holidays.